

Partners for Health

Volume 3, Issue 2
Fall 2010



Looking forward to another great live jazz performance

This is the fourth year for the HCC Signature Fall Jazz Concert, which this year features gifted singer, saxophonist **Boney James**. Fans say he makes his saxophone sing like a human voice. With his latest album, *Send One Your Love*, nominated for a Grammy, Boney furthers his long-



standing reputation as a major force in both the worlds of contemporary jazz and R&B. He has been touring the country this year and will join us on October 16 in Downtown Cincinnati!

Last year, Billboard ranked him the #1 Hot Smooth Jazz Artist as well as the #2 Top Contemporary Jazz Artist. He was also the #3 Contemporary Jazz Artist of the Decade (behind Norah Jones and Kenny G) and the

#8 Best-Selling Jazz Artist of the Decade. **Monk River**, a local Latin jazz band featuring some of the best musicians around Cincinnati, will open the show on Oct. 16.

VIP reception will make the night complete

Guests with special, limited VIP level tickets will be

GE provides \$500,000 and volunteer support for primary care and dental services

This June, General Electric selected The HealthCare Connection to be part of its “Developing Health” initiative, awarding the HCC two \$250,000 grants, one for Lincoln Heights Health Center and another for Mt. Healthy Family Practice, as part of its “Developing Health” initiative, which aims to increase access to

entertained by local jazz musicians during a VIP reception held in the Aronoff Center lobby before the show. You will enjoy “**Jazzy Bites**” from local Cincinnati restaurants including Scott’s BBQ, Chef’s Café and more. Volunteers from The Art Institute will serve at the event. And delicious desserts will be provided by A La Carte Catering. What a great way to start off a fantastic evening downtown!

Great music for a great cause

As you enjoy your evening of great music, you can also take pride in knowing that proceeds from the concert will go to a very worthy cause, The HealthCare Connection’s Diabetes Initiative. Hispanics and African Americans are almost twice as likely to develop diabetes as other ethnic groups, and these two groups make up 63 percent of the patient population of The HealthCare Connection. By attending this benefit performance, you will help the HCC offer new services, supplies and enhanced, specialized

care to aid with earlier detection and increased self-management of diabetes in Cincinnati.

Spend an evening out in Downtown Cincinnati and help support this great cause!

Boney James in Concert

Saturday, Oct. 16, 2010

8 to 11 p.m.

Aronoff Center for the Arts

Downtown Cincinnati

(Ticket information below)

Get your tickets today!

Call the Aronoff Center at 513-621-ARTS
Visit www.cincinnatiarts.org
or go to the Aronoff Center Box Office today!

Tickets range from \$40 to \$65 and \$175
VIP tickets include the VIP reception
before the show!

Call 513-483-3081 for more information.

Thanks to our sponsors

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GE provides, continued on page 2

Renovations complete at Forest Park Health Center

The HealthCare Connection celebrated National Health Center Week 2010: "Turning the Vision into Reality" on Friday, Aug. 13, with an Open House and Ribbon Cutting at the newly-renovated Forest Park Health Center. Thanks to the generous support of The Spaulding Foundation, The Dr. Stanley and Mickey Kaplan Foundation, and Ohio State Capital Funding, this pediatric facility will be able to serve more patients than ever before. The square footage has been doubled, adding two new exam rooms, a waiting room, and a restroom to the facility. Forest Park Health Center is the only pediatric health care safety net in Hamilton County located outside the City of Cincinnati. Thanks to all our supporters who helped turn our vision into a reality!



State Representative Connie Pillich (left), Jack Collopy, former director of Head Start, and Nina Lewis, Chairman of the THCC Board, watch as a young patient of the Forest Park Health Center cuts the ribbon to the newly renovated space!

Patients and families walk their way to health in 2010

The 5th Annual **Walk to Wellness** was another big success, raising nearly \$6,000 for The HealthCare Connection. The event is more than a walk, with health care booths set up providing patients, families and staff members a reason to "Spring into Health" in 2010.

Nearly 300 walkers participated on the gorgeous morning of May 15. Staff members formed teams and competed to see which team could raise the most money for HCC. Health care organizations provided information about healthy habits.

Congratulations to the winning team, The Internationals, who raised nearly \$500 for our organization! They are:

- Ana Martinez
- Yolanda Mayweather
- Awilda Fermin
- Job Santiago
- Tracy Walton
- Nico Jenkins
- Paula Webb
- Leah Terhune

Thanks to the walkers, sponsors, in-kind donations, and health fair participants. The event was a great success!



Walk to Wellness raises \$6,000 for THCC!

GE provides, continued from front cover

primary care for underserved populations in targeted communities. These funds will help THCC increase access to primary care and dental services for their patients.

In addition to this generous contribution, GE will continue to partner with The HCC to provide volunteer support to the organization. The HCC is thrilled to be part of this global initiative as it continues to provide high quality primary health and dental care to the underserved in northern Hamilton County, Ohio.

For more information on GE's Developing Health initiative, visit http://www.ge.com/foundation/developing_health.jsp.



Mrs. Dolores Lindsay, CEO of THCC, accepts two \$250,000 grants and volunteer support from GE as part of its Developing Health Initiative

Grants help THCC provide quality health care for the Cincinnati community

The HealthCare Connection (THCC) appreciates the support of the community and sees a critical need for continued ongoing funding. There are currently 48 million uninsured people in the U.S., and as that number grows, so does the need for our services. THCC sites receive more than 40,000 patient visits a year. The following grants will help us in our mission to make sure all patients receive quality health care.



\$110,000 Health Foundation grant will support health care for mental health patients at four sites in Cincinnati

The Health Foundation of Greater Cincinnati has agreed to provide \$110,000 to THCC to help provide better primary care services to the nearly 1,700 SMD (severe mental disorder) clients it serves in four community mental health center sites in Cincinnati. Many SMD patients lack a medical home, and the percentage of uninsured clients has increased. **With this grant, THCC hopes to maintain an adequate number of providers to meet demand and an adequate number of trained staff members to support those providers.** With more staff at each location, nurses will have more time with patients and less paperwork responsibility. Also,

case managers will not spend as much time on scheduling and paperwork. **A scheduling coordinator will be responsible for appointment scheduling and administrative functions specifically related to revenue cycle performance improvement and will devote their time exclusively to mental health site operations.**



\$5,000 CareSource grant continues dental education for preschool patients and their families

Dental services for THCC are provided through the Regional Dental Center in Lincoln Heights. This grant from CareSource will help THCC provide more education for preschool patients and their families. The Dental Center will **purchase a patient education system** and prevention literature so that patients will receive consistent and continuous patient education, including information in Spanish. Patients will be educated from

the moment they enter the waiting room to when they leave with a dental care tool kit to take home. **Every patient family with a preschool child will be called** and encouraged to come in as a family for a cleaning and exam.

Ultimately our goal is to improve the overall health of our pediatric patients, and through this process we hope that their parents will also improve their oral health practices. Through education, we believe that fewer of our patients will develop dental emergencies and will be better equipped to maintain a stable level of dental health.



THE GREATER
CINCINNATI
FOUNDATION

Greater Cincinnati Foundation provides \$50,000 grant to expand dental center services

THCC has received a grant of \$50,000 from The Greater Cincinnati Foundation (GCF) and the Ethel Lonney Fund of The Greater Cincinnati Foundation to help provide expanded access to services at the Regional Dental Center, located in the Lincoln Heights Health Center. According to a report released by the Ohio Department of Health in 2007, dental care is the top unmet health care need for children and low-income adults in Ohio. Currently 68 percent of THCC's patients do not have dental insurance, and THCC had more than 5,000 dental visits in 2009. The center is currently staffed by one full-time dentist, a part time dental hygienist, two dental assistants, a receptionist and an office manager. **With this grant, the center will be able to hire a second full-time dentist and dental assistant.** The hope is that once more patients use the dental center for services, the new positions will become self-sustaining through increased insurance reimbursement and service fees.

The HealthCare Connection
 1401 Steffen Avenue
 Cincinnati, Ohio 45215

...because everyone deserves quality health care.

Character Council winners from HCC

The HealthCare Connection has pledged to be a business of character and to support the Character Council of Greater Cincinnati and Northern Kentucky. The Council is devoted to promoting good character in order to improve the lives of our residents and enrich the spirit of our community. The Council joins organizations in more than 200 cities, in association with the International Association of Character Cities, that have pledged to encourage good character.

Each month, the Character Council focuses on a character quality in greater detail and promotes its values. Congratulations to Stephanie Crawford, Lincoln Heights Health Center, who was recognized in April 2010 for creativity—“approaching a need, a task, or an idea from a new perspective.” Shirley Madison, also from Lincoln Heights, received recognition in May for discretion—“recognizing and avoiding words, actions and attitudes that could bring undesirable consequences.” And congratulations to Charmaine Johnson, Mt. Healthy Family Practice, who received recognition in June for endurance—“the inward strength to withstand stress and do my best.”



Character Council winner Shirley Madison (left) and Stephanie Crawford, both from the Lincoln Heights Health Center. Not pictured: Charmaine Johnson, Mt. Healthy Family Practice

New and Notable

Welcome!

In 2010, we have many new employees at The HealthCare Connection.

They are:

- Laverne Adams, LPN
- Alisa Coleman, EFDA
- Natalie Crawford, LPN
- April Hearn, DDS Development Assistant
- Job Santiago, MA
- Mandy Sturwold, MA
- Andrew Suchocki, Associate Medical Director
- Alan Ullman, FNP

We welcome these folks to The HealthCare Connection family!

Dolores J. Lindsay
 Chief Executive Officer

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 Editor

Partners for Health is published quarterly.

The mission of The HealthCare Connection is to provide quality, culturally sensitive, and accessible primary health care services focusing on the medically underserved, underinsured, and uninsured residing in northern Hamilton County and surrounding areas.

www.healthcare-connection.org